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EPOS User Feedback Group (UFG) testing workshop in Prague, 3-5 June 2019

Monday, June 3, 2019 to Wednesday, June 5, 2019

Location:

Prague, Czech Republic

In the framework of the testing phase for pre-operational performances, planned for the last year of activity of the EPOS IP project, a meeting with users (represented in a User Feedback Group) to test interoperability and access to data and services provided by Thematic and Integrated Core Services ([TCS](#) and [ICS](#), respectively) has been envisioned.

The EPOS User Feedback Group Workshop will take place in Prague (Czech Republic) on June 3-5, 2019 at [Orea Hotel Pyramida](#).

User Feedback Groups (UFGs) have been first created during the validation phase, one for each [TCS](#), to test the data and services implemented in EPOS IP. The newly formed User Feedback Group (UFG) is composed of representatives from each [TCS](#) and representatives from the [ICS](#) team who share the IT requirements and solutions to test and operate the EPOS infrastructure. This new UFG has the goal to provide comments, suggestions, and criticism on the Integrated Core Services ([ICS](#)) development plan as well as on the pre-operational performances of the EPOS integrated ([TCS-ICS](#)) infrastructure.

After a first UFG meeting, held remotely on the 6<sup>th</sup> and 7<sup>th</sup> March 2019 and dedicated to explain the approach developed to collect users' feedbacks, the UFG will meet in person with the [TCS](#) and [ICS](#) developers at the

dedicated workshop in June.

This workshop will be an important step for the testing of the EPOS validated services at both [TCS](#) and [ICS](#) levels, thus contributing to further developing the infrastructure to move towards the operational phase.

The three aims of the workshop are:

- to test the available functionality of the EPOS website interface ([ICS GUI](#)) within predefined tasks (collected from [TCS](#) use cases during the February [TCS-ICS](#) workshop) by domain experts,
- to monitor the interaction of the experts with the system, and collect feedbacks on the usability of the system (appearance, functionality, performance, bugs, etc.) by filling in an evaluation form (electronic questionnaire and comments),
- to collect a list of deliverables for improving the system and to prioritize these toward the September milestone.

In September, a further workshop will be organized also inviting External Experts, including those who participated to the external validation of EPOS service provision in 2018.